Contact us

Housing Advice Team Wyre Forest District Council The Hub Green Street Kidderminster DY10 1HA

Tel: 01562 732928 (Mon-Fri 9am-5pm)

Out of Hours: 01562 850053

Email: housingadviceteam@wyreforestdc.gov.uk



Useful links

North Worcesteshire DIAL 0800 970 7202

Worcestershire County Council Adult Social Care 01905 768053

Age UK 0800 678 1602

Alzheimer's Society 0330 333 0804

Dementia UK 0800 888 6678

Promoting independent Living Service (PILS) 0330 124 8205

Citizens Advice Bureau www.citizensadvice.org.uk

Shelter 0808 800 4444

Our Way Housing Project www.ourway.org.uk

www.wyreforestdc.gov.uk

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Housing advice for people with a physical disability and older people

> Worried about homelessness? We can help...

Get help now

If you are already getting help and support from Worcestershire County Council contact your support worker to talk about your housing needs.

If you are not already getting help from Worcestershire County Council contact our Housing Advice Team. We will work with you and other organisations to check your housing and support needs and work out the best options for you.

Our team will ask you for proof of any medical or support needs you have. Letters from doctors or benefits you get will be useful.

Get in touch with us as soon as possible as it will be easier for us to help you.

Are you homeless now?

If you do not have anywhere to stay contact us. We may be able to help you find somewhere to stay for a short while and will look at your needs for the longer term.

Do you need to move soon?

If you are living somewhere now but need to move soon our team will be able to look at your options, these include buying a house; private renting; social or supported housing.



Do you need help to stay where you are?

We can work with you to help you stay living where you are. This may include getting you support from other organisations. If you have a home to return to but for example your medical condition means it is now unsuitable, we may be able to help with adaptations or a Disabled Facilities Grant.

If you are under 25 and living with your family, we can put you in touch with someone who can work with you all to help you stay with your family. They will also help you develop your life skills to equip you for the future.

Worried about money?

You may be able to get some help with your living costs. This help may include:

- Universal Credit
- Personal Independence Allowance
- Pension Credit
- Rent Bonds (to help with private rent deposits)

Our team at the Hub, the Citizen's Advice Bureau or Job Centre Plus can help you with this.

Support

Our team will work closely with you and will review your needs and the advice services available to you regularly.

More information is available on our website