Contact us

Housing Advice Team
Wyre Forest District Council
The Hub
Green Street
Kidderminster
DY10 1HA

Tel: 01562 732928 (Mon-Fri 9am-5pm)

Out of Hours: 01562 850053

Email:

housingadviceteam@wyreforestdc.gov.uk



Useful links

Alcohol concern www.alcoholconcern.org.uk

Cranstoun 0300 303 8200

FRANK www.talktofrank.com

Alcoholics Anonymous www.alcoholics-anonymous.org.uk

Drug Addicts Anonymous www.drugaddictsanonymous.org.uk

Adfam www.adfam.org.uk

Al-Anon Family Groups www.al-anonuk.org.uk

UK Narcotics Anonymous ukna.org

Citizens Advice Bureau www.citizensadvice.org.uk

Shelter 0808 800 4444

www.wyreforestdc.gov.uk

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We can help...

Get help now

If you are dealing with substance misuse and are homeless or worried you might be made homeless we can help.

Our Housing Advice Team will work with you and other organisations to check your housing and support needs and work out the best options for you.

Get in touch with us as soon as possible as it will be easier for us to help you.

Are you homeless now?

If you do not have anywhere to stay contact us. We may be able to help you find somewhere to stay for a short while and will look at your needs for the longer term.

Do you need help to stay where you are?

We can work with you to help you stay living where you are. This may include getting you support from other organisations.

If it is safe and suitable to do so, it is better to remain where you are as demand for social housing is very high and it can often be hard to access private rented accommodation.



Do you need to move soon?

If you are living somewhere now but need to move soon our team will be able to look at your options, these include:

- Private renting
- Social housing
- Supported housing

If you are not getting any sort of treatment for your substance use you can also be referred to Cranstoun, a locally commissioned service provider that works with people at various stages of their recovery.

Worried about money?

You may be able to get some help with your living costs. This help may include:

- Universal Credit
- Personal Independence Allowance
- Rent Bonds (to help with private rent deposits)

Our team at the Hub or Job Centre Plus can help you with this.

Support

Our team will work closely with you and will review your needs regularly and can continue to develop the outreach support to suit your needs.

