**Housing Pathway – Hospital Discharge**

People who are admitted onto a ward in any of the acute, community or mental health wards in Worcestershire and are concerned that they will be homeless or threatened with homelessness following their stay in hospital or are unable to return to their home due to specialist housing needs, for example ground floor accommodation or an adapted property .

Client referred by self / support agency/nursing staff to **Homeless Pathway Liaison Officer**

**Homeless Pathway Liaison Officer** will liaise with **Housing Advice Team** in relevant district to undertake initial triage to determine if homeless /threatened with homelessness– in conjunction with other relevant professionals/services, a needs and risk assessment if support needs are required should be drawn up and included in the personal housing plan

High level needs

Low / medium level needs

**If necessary a multi agency meeting** is to be undertaken between housing and other relevant professionals including Private Sector housing if adaptations are required to property, to identify support needs, how they can be met, barriers to housing, how they may be overcome, and most suitable housing options. Referrals may be made to Social Care, Vulnerable Adults Panels, Safeguarding, etc

In need of emergency accommodation

Able to remain in their Home/accommodated

Alternative accommodation (options dependent upon availability and tenancy readiness)

**Benefits advice:**

To be provided by local authority housing teams or DWP Job Coaches, either in house or through signposting to voluntary sector partners.

**Support**

Floating support may be available through Local Authority Homeless Support Officers.

**Prevention team negotiation**:

Negotiation with housing provider to be undertaken to address concerns about capabilities to sustain a tenancy with provision of support where available, to be completed by Housing Advice Team.

**Mediation and conciliation**

Exploration with family if they are able to accommodate, with support provided either via signposting, or local in house teams, to enable the clients to remain temporarily before moving on

**Disabled Facility Grant and Adaptations**

May be available via local authority through the private sector housing team.

Working with all and any agencies that are supporting the client to move then seamlessly into the following;-

**Social Rented Housing**

Client can register on [Home Choice Plus](http://www.homechoiceplus.org.uk/). The enhanced housing options wizard on the HC+ website will give an indication of whether social housing is a relevant/realistic option. For medium / high need clients this will involve gaining a support plan to ensure needs will be met, and if any grant funding is required to adapt the property ie a Disabled Facility Grant.

**Private Rented Housing**

The private rented sector should be used as a quicker option to accessing housing. The LA’s will utilise officer’s to assist with rent bonds where possible. If a household is excluded from social housing options due to previously failed tenancies then the private rented sector may be the only option. Support to be provided as indicated above.

**Emergency / Temporary Accommodation**

In instances where it is an emergency that a person should leave their home then temporary accommodation can be used when appropriate. Due to availability, sometimes this may be an out of area placement.

**Local Authority Housing Options Teams – housing advice and assistance**

**Wychavon District Council Redditch Borough Council**

[www.wychavon.gov.uk](http://www.wychavon.gov.uk) [www.redditchbc.gov.uk](http://www.redditchbc.gov.uk)

**Malvern Hills District Council Worcester City Council**

[www.malvernhills.gov.uk](http://www.malvernhills.gov.uk) [www.worcester.gov.uk](http://www.worcester.gov.uk)

**Bromsgrove District Council Wyre Forest District Council**

[www.bromsgrove.gov.uk](http://www.bromsgrove.gov.uk) [www.wyreforestdc.gov.uk](http://www.wyreforestdc.gov.uk)

Local Support Services

**Mental Health services ;**

Healthy Minds - **Wellbeing Hub on 01905 766124**

**Website**: [www.hacw.nhs.uk/wellbeinghub](http://www.hacw.nhs.uk/wellbeinghub)

**Community Learning Disability Team**

A joint health and social care team.

**Telephone:** 01905 846 888

**Website:**www.hacw.nhs

National Support Services

**Citizens Advice Bureau** is an independent organisation offering free advice and assistance in many arrears including housing and homelessness.

**Website:** [**www.citizensadvice.org.uk**](http://www.citizensadvice.org.uk)

**Shelter** is a national charity that provides specific advice on housing and homelessness.

**Tel: 0808 800 4444**

**Website:** [**www.shelter.org.uk**](http://www.shelter.org.uk)