#### **Contact us**

Housing Advice Team Wyre Forest District Council The Hub Green Street Kidderminster DY10 1HA

Tel: 01562 732928 (Mon-Fri 9am-5pm)

Out of Hours: 01562 850053

Email: housingadviceteam@wyreforestdc.gov.uk



## **Useful links**

Streetlink www.streetlink.org.uk 0300 500 0914

Moats (Maggs Outreach Team) www.maggsdaycentre.co.uk

Maggs Day Centre 01905 25027 OPTION 1

Wyre Forest CAB www.wyreforestcab.org.uk 0808 278 7891

Worcester YMCA www.ymcaworcestershire.org.uk 01527 423197

CAB WHABAC www.cabwhabac.org.uk 03444 111303

Nightstop www.wyreforestnightstop.org.uk 01562 743111

Shelter www.shelter.org.uk 0808 800 4444

Cranstoun www.cranstoun.org.uk 020 8335 1830

**JobCentre Plus** 0800 169 0190

### www.wyreforestdc.gov.uk

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Housing advice for people sleeping rough

We can help...

# Get help now

You can contact us directly in person or over the phone.

If you are concerned about someone sleeping rough, please report them via Streetlink on 0300 500 0914

#### Are you new to rough sleeping?

If you are new to sleeping rough, we can help and support you access emergency accommodation under our No Second Night Out policy. We can offer extra assistance via our support team or referrals to other agencies.



# Have you been rough sleeping for a while?

Our support workers and outreach services can come to you, where we can assist you to access housing advice/extra support or referrals into local services such as MOATS (Maggs Outreach & Transition Service) and other homeless organisations.

### Personal housing plan

We can work together to create a Personal Housing Plan (PHP).

This plan will look into suitable housing options depending on your needs, which may include private renting, social housing, supported or hostel accommodation.

# Rough sleeping in very cold weather

When the temperature drops to zero, emergency measures kick in to get all rough sleepers off the streets and into accommodation.

This is our Severe Winter Emergency Provision (SWEP), which usually operates between November and March.

#### **Other support**

If you require support to access housing/ homeless services outside of the Wyre Forest area, our support team can assist you with this.

More information is available on our website