

Housing Advice on Hand

Do you know someone who needs housing advice?



Contact the local council Housing Options Service.

Each council in Worcestershire offers a **housing options service** which provides specialist housing advice. The service is **accessible to anyone requiring housing advice, experiencing homelessness or threatened with homelessness**, including private rented tenants, housing association tenants, first time buyers, council tenants and owner occupiers.

The range of housing options available will depend upon the situation. The housing options service will be able to provide individually tailored advice.



Housing advice should be sought at the earliest opportunity to prevent homelessness.



Find out where there is a local connection, e.g. live in the area, work in the area or have immediate family in the area and then contact the appropriate team.



If you are unsure about local connection, contact the team you think is the most appropriate from the list overleaf.



Where to find more information?

Bromsgrove

www.bromsgrovehomeoptions.org.uk

Bromsgrove District Housing Trust, Buntsford Court, Buntsford Gate,
Stoke Heath, Bromsgrove, Worcs, B60 3DJ

Freephone: 0800 0850160 Telephone: 01527 557557

Emergency homeless out of hours: 0800 030 4254

Email: info@bdht.co.uk

Malvern

www.malvernhillsgov.uk/homelessness

Joint Housing Service, Civic Centre, Queen
Elizabeth Drive, Pershore, Worcs, WR10 1PT

Telephone: 01386 565020

Fax: 01386 561092

Emergency homeless out of hours:
01562 733175

Email: housing.needs@wychavon.gov.uk

Redditch

www.redditchbc.gov.uk/housing

Housing Options Team, Town Hall, Walter
Stranz Square, Redditch, Worcs, B98 8AH

Telephone: 01527 534069

Fax: 01527 65216

Emergency out of hours: 01527 67666

Email: contact.centre@redditchbc.gov.uk

Worcester

www.worcester.gov.uk/

[homeless-or-at-risk-of-homelessness](http://www.worcester.gov.uk/homeless-or-at-risk-of-homelessness)

Postal address: Housing Advice Team,
The Guildhall, High Street, Worcester,
Worcs, WR1 2EY

Visit in person: Worcestershire Hub Customer
Service Centre, The Hive, Sawmill Walk, The
Butts, Worcester, Worcs, WR1 3PB

Telephone: 01905 722589

Emergency homeless out of hours:
01562 733178

Email: housing@worcester.gov.uk

Worcester continued

Homeless Self Assessment Form

[www.worcester.gov.uk/
homeless-assessment-application](http://www.worcester.gov.uk/homeless-assessment-application)

Wychavon

[www.wychavon.gov.uk/housing/
homelessness](http://www.wychavon.gov.uk/housing/homelessness)

Joint Housing Service, Civic Centre, Queen
Elizabeth Drive, Pershore, Worcs, WR10 1PT

Telephone: 01386 565020

Fax: 01386 561092

Emergency out of hours:
01562 733175

Email: housing.needs@wychavon.gov.uk

Wyre Forest

[http://www.wyreforestdc.gov.uk/hous
ing/housing-options.aspx](http://www.wyreforestdc.gov.uk/housing/housing-options.aspx)

Visit in person: Housing Advice
Team, The Depot, Green Street,
Kidderminster DY10 1HA

Postal address: Housing Advice
Team, Wyre Forest House, Finepoint
Way, Kidderminster DY11 7WF.

Email:

[HousingAdviceTeam@wyreforestdc.
gov.uk](mailto:HousingAdviceTeam@wyreforestdc.gov.uk)