

## Housing Pathway – Physical Disability and Older Persons.

People with a severe physical disability are likely to be assisted with housing and support by Worcestershire County Council however people who have a low level physical disability and/or are classed as an older person but are below the County Council threshold may approach independently or through a support agency.

Client referred by self / support agency

Housing team in relevant district to undertake initial triage to determine if homeless /threatened with homelessness and what support needs required – in conjunction with physical disability or older people professionals/services (if relevant) – a personal housing plan will be drawn up.

High level needs

Low / medium level needs

**Multi agency meeting** to be undertaken between housing and disability professionals to identify support needs, how they can be met, barriers to housing, how they may be overcome, and most suitable housing options. Referrals can be made to other agencies and partners to achieve best outcome,

Remaining in their Home

Alternative accommodation (options dependent upon availability and tenancy readiness)

In need of emergency accommodation

### Benefits advice:

To be provided by local authority housing teams or DWP Job Coaches, either in house or through signposting to voluntary sector partners.

### Adaptations:

Care and Repair Worcestershire may be able to provide disabled facilities grants to adapt homes for people who are or could be registered disabled and without the adaptation would be unable to live independently.

### Supported Housing Options:

#### Independent Living Schemes

Independent living schemes are usually specialist accommodation providing independent living for older people this type of accommodation is accessed through [Home Choice Plus](#).

#### Social Rented Housing

Client can register on [Home Choice Plus](#) and/or [Redditch Home Choice](#). The enhanced housing options wizard on the HC+ website will give an indication of whether social housing is a relevant/realistic option. For medium / high need clients this will involve gaining a support plan from physical health services and local districts providing additional tenancy sustainment support where available.

#### Private Rented Housing

The private rented sector should be used as a quicker option to accessing housing. The LA's will utilise private sector liaisons officer to assist with rent bonds where possible. If a household is excluded from social housing options due to previously failed tenancies then the private rented sector may be the only option. Support to be provided the same as for social rent where available.

### Emergency / Temporary Accommodation

In instances where it is an emergency that a person should leave their home then temporary accommodation can be used when appropriate. Due to availability, sometimes this may be an out of area placement.

**Local Authority Housing Options Teams – housing advice and assistance**

**Wychavon District Council**  
[www.wychavon.gov.uk](http://www.wychavon.gov.uk)

**Malvern Hills District Council**  
[www.malvern hills.gov.uk](http://www.malvern hills.gov.uk)

**Bromsgrove District Council**  
[www.bromsgrove.gov.uk](http://www.bromsgrove.gov.uk)

**Redditch Borough Council**  
[www.redditchbc.gov.uk](http://www.redditchbc.gov.uk)

**Worcester City Council**  
[www.worcester.gov.uk](http://www.worcester.gov.uk)

**Wyre Forest District Council**  
[www.wyreforestdc.gov.uk](http://www.wyreforestdc.gov.uk)

**Local Support Services**

**WCIL North Worcestershire DIAL**  
01562 60241  
Email: [secretary@wcil.org.uk](mailto:secretary@wcil.org.uk)

**Worcestershire County Council**  
Adult Social Care:  
01905 763763  
Web:  
[www.worcestershire.gov.uk/adultsocialcare](http://www.worcestershire.gov.uk/adultsocialcare)

**Care and Repair Worcestershire**  
(Home Improvement Agency)  
01684 579456  
Email: [info@crwhome.co.uk](mailto:info@crwhome.co.uk)

**National Support Services**

**Age UK**  
01527 570490  
Web: [www.ageuk.org.uk/brwf](http://www.ageuk.org.uk/brwf)

**Alzheimer's Society:**  
Helpline 0300 222 1122  
[www.alzheimers.org.uk](http://www.alzheimers.org.uk)

**Shelter** is a national charity that provides specific advice on housing and homelessness.  
Tel: 0808 800 444  
Website: [www.shelter.org.uk](http://www.shelter.org.uk)

**Citizens Advice Bureau** is an independent organisation offering free advice and assistance in many arrears including housing and homelessness.  
Website: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

**Dementia UK:**  
0800 888 6678  
[www.dementiauk.org](http://www.dementiauk.org)