



Other useful numbers:

Care and Repair Worcestershire

(Home Improvement Agency)

01684 579456

Email: info@crwhome.co.uk

WCIL North Worcestershire DIAL

01562 60241

Email: secretary@wcil.org.uk

Age UK

01527 570490

Web: www.ageuk.org.uk/brwf

Worcestershire County Council

Adult Social Care:

01905 763763

Web: www.worcestershire.gov.uk/adultsocialcare

Wyre Forest District Council

Older People Showcase

Web: www.wyreforestdc.gov.uk/olderpeople



For further information please contact:

Housing Advice Team
Wyre Forest District Council
Customer Service Centre
Vicar Street
Kidderminster

Tel: 01562 732928

Out of Hours: 01562 850053

Email: housingadviceteam@wyreforestdc.gov.uk

Homeless or
threatened with
homelessness ?
Are you an
Older person?
Do you have a
Physical Disability?

**Are you homeless or threatened
with homelessness and have physical
disability and/or are you an a older
person ?**



Key Advice

Get help now by:

- Contacting the Housing Advice Team if you think you might be homeless or potentially homeless
- Register on Home Choice Plus (www.homechoiceplus.org.uk)
- Contact the County Council Adult Social Care or a Support Service

If you have a Physical Disability or are an older person we will work with partners to assess your accommodation and support needs and work with you to identify appropriate accommodation and support options.

To help support your case you will need to bring supporting evidence with you including evidence of any medical or support needs you might have and any current support you might be receiving from another organisation.

The earlier you contact the Housing Advice Team, the better, to help alleviate your housing situation and help you get the support and help you need to secure appropriate accommodation.

If you are at immediate risk of homelessness?

If you don't have anywhere to stay then contact the Housing Advice Team. The team may have a duty to help you find somewhere on an emergency basis and will assess your longer term housing and support needs. They may be able to help you with a crisis bed or emergency accommodation.

If you need to move in the longer term?

If you are able to remain in your home but only for a short period of time the Housing Advice Team will be able to explore other housing options with you including adapting your home, purchasing a property, renting in the private sector or applying for social or supported housing.

Registered Providers in the area offer specialist housing for people with disabilities as well as adapted and specialist housing for older people.

The Housing Advice Team can help you find accommodation in the private rented sector and may be able to secure a privately rented property using our rent bond scheme (subject to circumstances).

If you need help to remain living in your current home?

The Care and Repair agency can provide help and advice including disabled facilities grants to adapt homes for eligible people who are or could be registered disabled and without the adaptation would be unable to live independently. They can prevent slips, trips and falls and other household injuries that can be especially dangerous to older persons or those who have a physical disability.

The Housing Advice Team can work with you and other agencies to review any support you are getting or help you identify support that will enable you to remain living in your current home.

If you have no / low income?

You may also be able to apply for benefit's such as Universal Credit, Personal Independence Payments, Pension Credit etc, Job Centre Plus, Age UK and your local CAB will be able to offer you help and advice with this.

Support

The Housing Advice Team will work closely with you to identify your support needs and the advocacy and advice services that may be available to you. Information about a range of services can be found in the Activities for Older Peoples leaflet.