

Domestic Abuse Policy
Wyre Forest District Council

November 2018 v.3

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Overview

This policy sets out how the Council will take steps to assist and support any person suffering from or threatened with violence or abuse, it applies to all households within the Wyre Forest. In addition the Council has a separate policy on Domestic Abuse in relation to employees.

Nationally, a new definition of domestic abuse and violence came into effect from 31 March 2013. The new definition is that domestic abuse or violence is:

any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. This can encompass, but is not limited to, the following types of abuse:

- *Psychological*
- *Coercive and Controlling Behaviour*
- *Physical*
- *Sexual*
- *Financial*
- *Emotional*

The Council believes that our households should not live in fear of violence or abuse.

The Council officers and Members take the issue seriously and are committed to providing a sensitive and confidential response to anyone approaching us for assistance in cases of domestic abuse.

Definitions

Domestic abuse and violence can take many forms and may include the following;

Physical Abuse

This could include: shaking, smacking, punching, kicking, slapping, hitting with objects, pulling hair, pushing or shoving, cutting or stabbing, starving, restraining, strangulation, choking, murder

Sexual Abuse

This could include: rape and coerced sex, forcing a survivor to take part in unwanted sexual acts, refusal to practice safe sex or use contraception, forced prostitution, ignoring religious prohibitions on sex, sexual insults, preventing breastfeeding, threatened or actual sexual abuse of children

Financial Abuse

This could include: controlling money and bank accounts, making a victim account for all their expenditure, running up debts in a victim's name, allowing no say on how monies are spent, refusing to allow them to study or work.

Psychological and Emotional Violence and Abuse

Psychological and emotional abuse has a profound impact upon victims and children. It can leave a victim with little confidence that they can do anything to change the situation. Includes intimidation, insults, criticising, denying the abuse Examples are:

Creating isolation e.g. not allowing them to see other people, preventing them from making their own friendships, not allowing them to go anywhere on their own, causing them to be depressed and then using this against them

Use of threats e.g. threats to kill their family, children, friends, pets; to throw them out and keep the children; to find them if they ever leave; to have them locked up; to tell everyone they are mad

Controlling behaviour

A range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour

An act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim. It includes forced marriage and so-called 'honour violence'. Putting them down – humiliating and undermining them in front of others or in front of their children; telling them they are stupid, hopeless, unlovable, that no one would believe them, or that they are a bad parent.

So called honour-based abuse

This is also a form of domestic abuse, explained by the perpetrator of the abuse on the grounds that it was committed as a consequence of the need to protect or defend the honour of the family. It can include all the types of abuse listed in this section and specific crimes such as forced marriage and female genital mutilation.

Stalking and Harassment

Stalking involves a person becoming fixated or obsessed with another person. It is a pattern of persistent and unwanted attention that makes a person feel pestered, scared, anxious or harassed. Some examples of stalking are:

Regularly giving unwanted gifts; making unwanted communication; damaging property; repeatedly following or spying on you; making threats

Together these behaviours make up a consistent pattern that is frightening and upsetting. Stalking is a criminal offence and the police will take it seriously.

Online domestic abuse can include behaviours such as monitoring of social media profiles or emails, abuse over social media such as Facebook or Twitter, sharing intimate photos or videos without your consent and using GPS locators or spyware

What the Council can do to help

The Council works with a range of statutory and voluntary organisations to provide assistance to households suffering from domestic abuse. This policy outlines services the Council can provide directly and those services that are also available to households suffering from domestic abuse.

If the household is currently living in a social housing tenancy there may be additional actions the social housing landlord can undertake to assist the household. Tenants should contact their landlord directly.

Households can report domestic abuse to us in different ways including in person (via the Customer Services Centre), by telephone, in writing or via a third party such as a police officer, support worker or Independent Domestic Violence Advocate (IDVA). Households can meet with officers confidentially and should ideally provide a contact number, address or email address where officers can contact them discreetly and in confidence.

General awareness raising and training

The Council will ensure that its approach to domestic abuse is publicised on our website, along with our Domestic Abuse pathway and, through campaigns such as the “White Ribbon campaign” will seek to raise awareness amongst staff and residents, with the aim of increasing reports of domestic abuse.

The Council will assess the training needs of frontline staff and provide domestic abuse awareness training available where required.

Multi-Agency Risk Assessment Conferences (MARAC)

Officers can carry out a risk assessment (using the Domestic Abuse, Stalking and ‘Honour’-based violence (DASH) Risk Identification Checklist) and safety planning to provide support for the victim and their children where present.

This information will be shared at a Multi Agency Risk Assessment Conference (MARAC) if thresholds for referral are met. The Council are participants in MARACs at which information is shared between agencies involved in domestic abuse cases and they produce multi-agency action plans in response to high risk cases. For cases which meet the MARAC risk rating threshold or if there are child protection concerns, the Council has a legal duty to share this with agencies.

In cases where the threshold is not met, with the agreement of the victim, we will make referrals to other support from relevant agencies (police, victim support etc).

The Housing Advice Team (HAT) approach

For some households suffering from Domestic Abuse there may also be a risk of homelessness.

On receiving a report of domestic abuse directly from a victim, a face to face interview with the victim will be offered as quickly as possible (same-sex interviews will be facilitated where requested). Where requested by the victim, interviews can be carried out over the telephone.

If the household is homeless on the day then emergency accommodation can be arranged. This will normally be in a refuge as this minimises the risk whilst also providing the household with the necessary support.

Where a report of domestic abuse is received via a professional third party e.g. a police officer, the HAT will seek to establish from the third party what details have been taken from the victim, what support is in place and what is required from us. Where required we will then contact the victim directly and offer an interview as above.

The officer will carry out the interview in a sensitive and supportive manner and will work through the potential housing options, legal remedies and support available. The officer will discuss what contact will be made with other organisations including the Police, medical services, Childrens Services etc.

A DASH Risk Identification Checklist will usually be completed and a referral made to MARAC if relevant. The Domestic Abuse pathway leaflet will be issued along with any other relevant information.

If the household is within 56 days of becoming homeless the officer will follow the legislative and code of guidance process as outlined by the Homelessness Reduction Act 2017. This is likely to include a Personal Housing Plan that sets out what the Council and household are expected to do in relation to the situation. This might include;

- Contacting the police if not already done so
- Longer term housing options
- Advice on welfare benefits
- Legal action to be taken against the perpetrator
- Referral to West Mercia Women's Aid
- Referral to West Mercia Rape and Sexual Abuse Support Centre
- Referral to The Glade Sexual Assault Referral Centre

Where possible, the Council will assist and support the household to enable them to remain in their home (please see information below regarding security measures to the home). In some cases however, the household may feel unable to return to their home, either in the immediate or longer term - for example if the perpetrator remains in the property or in the locality of the property and we therefore discuss potential alternative housing options.

If the household is a social housing tenant it may be possible to agree a direct move in conjunction with their social landlord.

The Council will support households to access appropriate services as early as possible and are given advice to allow them to make choices about what to do next. The Council would expect households to make use of civil laws and to support criminal prosecutions to offer maximum protection to themselves and stop the abuse from reoccurring if possible.

If the Council believes a child / children are at risk because of the domestic abuse then we will follow the relevant safeguarding procedures.

Security Measures to the Home

WFC Sanctuary Scheme

Wyre Forest District Council (WFDC) Sanctuary Scheme aims to make it possible for victims of domestic abuse and/or harassment, to remain in their own homes, where it is safe for them to do so, where it is their choice, and where the perpetrator does not live in the accommodation. This is done by providing additional security to the victim's property or perimeter.

The scheme is available to residents in Wyre Forest District who are:-:

- The Community Housing Group tenants
- Other housing association tenants
- Private rented sector tenants
- Owner occupiers

WFDC works in partnership with Wyre Forest Community Housing, the police, and any organisation or agency who considers a person suitable for the sanctuary measures.

Safer Wyre Forest Home Security Scheme

The Home Security Scheme helps to support vulnerable residents, particularly victims of domestic abuse, to feel safe at home by offering security advice and providing and fitting basic home security products free of charge. Items supplied might include light timer switches, window and door alarms, door spy holes and door chains. The Scheme is limited due to funding constraints and currently receives referrals from West Mercia Police and The Community Housing Group, although others would be assessed on a case by case basis.

Helplines and other support

There are two free confidential domestic abuse help lines in Worcestershire;

- West Mercia Women's Aid Worcestershire Domestic Abuse Helpline

0800 980 3331 (Male & Female). This helpline is manned 24 hours a day, seven days a week by trained staff.

- Worcestershire Male Domestic Abuse Helpline

0800 014 9082. This helpline is manned on Tuesdays 11.00am – 3.00pm.

For further details of other support and help available, please see Appendix A

Legal action against the perpetrator

Quality Solicitors Parkinson Wright – domestic abuse drop-in centre

Contact: Suzanne Oldnall 01905 721 600. QualitySolicitors Parkinson Wright has a designated Domestic Abuse Team led by Suzanne Oldnall. Further details in Appendix A.

Other solicitors are available to provide legal advice and support services.

Domestic Violence Disclosure Scheme (Clare’s Law)

This gives members of the public a formal mechanism to make enquiries about an individual who they are in a relationship with, or in relation to a person who is in a relationship with someone they know, where there is a concern that the individual may be violent towards their partner. Further details in Appendix A.

Domestic Violence Protection Order (DVPO)

DVPOs are a civil order that can be applied for by the police and granted by a magistrate. If granted, the order will immediately ban the perpetrator from returning to a residence and from having contact with the victim for up to 14-28 days. Further details in Appendix A.

Visual Evidence for Victims (VEV)

A West Mercia project - this is independent of the police and allows victims to have injuries and damage caused as part of the ongoing abuse, photographed and stored securely until they decide when to report to the police. Further details in Appendix A.

Other types of multi agency response

Wyre Forest District Council works in partnership with a number of agencies to help victims of domestic abuse. It is a member of the Worcestershire Forum Against Domestic Abuse and Sexual Violence and sits on various other partnerships. A wealth of information and support is available at:

http://www.worcestershire.gov.uk/info/20379/domestic_abuse_and_sexual_violence

The Council also support the Police and other partners through attendance at Community Safety Partnership, MAPPA, Integrated Offender Management, ODOC and Drive meetings both from an operational and strategic perspective.

Households' responsibilities

We will provide support and assistance to victims as described in this policy. Victims are responsible for working with us and support agencies to make the support work. Something in here about keeping addresses safe etc.

Please see Appendix One for further information and regarding related services.

Confidentiality/Data Sharing

The Council recognises that incidents of domestic abuse are extremely sensitive, private incidents for victims to report and will ensure total confidentiality on any cases that are reported.

The Council may share relevant information with local agencies such as the police, to deal with cases more effectively by either gathering extra evidence to support legal / enforcement measures against the perpetrator or sharing information in the interests of the household and/or their dependants to provide better or more effective support.

Complaints

Any complaints about failure to follow this policy or about the way a customer has been treated in relation to this policy will be dealt with through our Complaints procedure.

The procedure can be used by anyone who receives a service from the Council and the full details including how to make a complaint are included on the Council website..

Appendix One – Further information and support

<p>West Mercia Women’s Aid (Worcestershire Domestic Abuse Helpline)</p> <p>Tel: 0800 980 3331 (Male & Female)</p> <p>Independent Domestic Violence Advisors (IDVA’s) – supporting High Risk victims</p> <p>Delivering Support & Empowerment Groups / Programmes:</p> <ul style="list-style-type: none"> • Freedom (12 weeks) • Power to change (12 weeks) • Recovery Toolkit (12 weeks) • Parenting (12 weeks) • Helping Hands (5-11 yrs) • 1:1 supporting children in refuge • Survivor Network <p>All programmes can be accessed via the helpline</p>	<p>Worcestershire Male Domestic Abuse Helpline</p> <p>Tel: 0800 014 9082</p> <p>Operating: Tuesday’s 11am-3pm</p> <p>Referral email: male.support@rooftopgroup.org</p> <p>Secure Email: male.support@rooftop.cjism.net</p> <p>The helpline deals with any queries from men who have or are experiencing domestic abuse, or from those who may be worried about someone experiencing it. Outside of the above hours the voicemail service will be regularly monitored and responded to. If in need of immediate danger/ support call 999 or 101 or if you are in need of immediate Domestic Abuse Support, please call 0800 980 3331.</p>
<p>The DAWN project – Worcester</p> <p>Referral to: dawn@worcestercommunitytrust.org.uk</p> <p>Working in collaboration with SupportWorks Foundation, provides telephone, email and face to face support, safety planning, home security (including referrals for additional security), 1:1 emotional support, housing and benefits advocacy and support, advocacy and support at family and criminal courts and support with social care.</p> <p>Delivering:</p> <ul style="list-style-type: none"> • The Freedom Programme (Group and 1:1) • Freedom & Beyond (part 1) • Freedom & Beyond (part 2) 	<p>JOY - Worcester</p> <p>Email: joy@worcestercommunityfirst.org.uk eb: www.worcestercommunitytrust.org.uk/wct-in-action/joy</p> <p>Also delivering:</p> <ul style="list-style-type: none"> • Accredited and non-accredited courses • Mentoring • Support into volunteering <p>A women only community project providing support, enabling new skills, empowerment, confidence and resilience in a safe environment. Peer group support networks, 1:1 support</p>
<p>Women’s Aid and Rooftop Housing Group</p> <p>Refuge & Safe house provision and 1:1 support for males and females</p> <p>Male recovery programme</p> <p>Email for referrals: male.support@rooftopgroup</p> <p>Male support worker</p>	<p>Mankind Initiative</p> <p>Helpline: 01823 334244</p> <p>Website: www.mankind.org.uk</p> <p>Our confidential helpline is available for all men across the UK suffering from domestic violence or domestic abuse by their current or former wife or partner (including same-sex partner).</p>

<p>Worcestershire Parenting Service</p> <p>Web: www.worcestershire.gov.uk/info/20521/family_support/1330/groups_for_parents</p> <p>Parenting groups and programmes provide an opportunity for groups of parents to come together, share their experiences and receive knowledge, skills and advice to help them as a parent. You can also speak to your health visitor, school nurse, early years provider (e.g. nursery or child minder) or school. If your child is in school, there is a service called Early Intervention Family Support (EIFS) who also run parenting programmes. They can be contacted via your school or by emailing whp@continu.org.uk or calling 01562 851292 (within Wyre Forest and Hagley) or by emailing eifs@worcestershire.gov.uk (for all other district)s</p>	<p>Victim Support</p> <p>Local: 01905 726896</p> <p>National Support line: 0808 168 9111</p> <p>Email: hw@victimsupport.org.uk</p> <p>Providing support to victims of domestic abuse through 3.5.Independent Victim Advocates (IVA's)</p> <p>Telephone support, 1:1 support to medium / standard risks</p> <p>Information provision / signposting for victims (victims' rights / victim's code)</p> <p>Home security advice / support</p> <p>Housing support / liaison</p> <p>1:1 Emotional support</p> <p>Visual Evidence to Victims (VEV) – Coordination and oversight of scheme</p>
<p>Visual Evidence for Victims (VEV)</p> <p>A West Mercia project that is independent of the police that allows victims to have injuries and damage caused as part of the ongoing abuse, photographed and stored securely until they decide when to report to the police. These can be stored for up to 6 years. This project is overseen by Victim Support. Full details of the scheme and agencies part taking can be found at:</p> <p>Web: https://bit.ly/2GWW4u3</p> <p>Email: westmercia.varc@victimsupport.org.uk</p>	<p>Sexual Assault Referral Centre (SARC) – The Glade</p> <p>Tel: 01886 833555 (18yrs +)</p> <p>Web: www.theglade.org.uk</p> <p>West Midlands Paediatric Sexual Assault Service (including counselling) 0800 953 4133 (0-18)</p> <p>24hr Self-referral number 0808 178 2058</p> <p>The Glade offers a free and confidential service to men, women and children who have been victims of rape /sexual assault.</p>
<p>Early help in Worcestershire</p> <p>Web: www.worcestershire.gov.uk/earlyhelp</p> <p>Early help means providing support as soon as a problem appears, to stop it from getting worse.. Early help is delivered by a number of different professionals in many different ways depending on what is needed. Visit the early help website to find out about local services and to download an Early Help Assessment</p>	<p>West Mercia Police Victim and Witness Service Centre</p> <p>Web: www.westmercia.police.uk/victiminformation</p> <p>A dedicated unit providing point of contact for victims and witnesses from point of charge information through to case completion.</p>

Supportworks Foundation

Working in collaboration with The Dawn Project and Sandycroft Centre. Delivering:

Freedom Programme
Freedom & Beyond (part 1 & 2)

Has a Survivor support network

West Mercia Rape and Sexual Abuse Support Centre (WMRSASC)

Helpline: 01905 724514

Web: www.wmrsasc.org.uk

Email: office@wmrsasc.org.uk

WMRSASC is a free, confidential and non-judgemental support service for survivors (Men, Women and Children) who have experienced rape, assault, incest, sexual abuse, sexual harassment or any form of sexual attack, whether physical, verbal or emotional from 5yrs upwards.

Providing:

Independent Sexual Violence Advisory Service (ISVA) – Men / Women (18+)

Family Independent Sexual Violence Advisors
Children and Young People Service
Children and YP Sexual Violence Advisors

(+5 to 18yrs)

Children's Counselling

Pre-trial therapy / Sexual Violence counselling

Educational / Prevention

Programmes:

Sexualisation Exploitation Love Friendship Information Empowerment - SELFIE project 11-25yrs (in groups or 1:1)

SELFIE plus – Primary Schools / Community Groups (Adults / Professionals)

Police Integrated Victim Management (IVM)

Email:

IVMWorcestershire@westmercia.pnn.police.uk

Integrated Victim Management (IVM) is a response coordinated by West Mercia Police to provide enhanced support to repeat victims of crime and / or those with vulnerability needs who would benefit from a holistic multi agency partnership approach. This will include repeat victims of domestic abuse.

Paladin (National Stalking Advocacy Service)

Tel: 0203 866 4107

Website: www.paladinservice.co.uk

Paladin assists high risk victims of stalking throughout England and Wales. A number of Independent Stalking Advocacy Caseworkers (ISACs) ensure high risk victims of stalking are supported and that a coordinated community response is developed locally to keep victims and their children safe

<p>Citizens Advice Witness Service</p> <p>Tel: 0300 3321 000</p> <p>Web: www.citizensadvice.org.uk</p> <p>Provides support in advance of a trial in the form of outreach visits, pre-trial visits to the court to help prepare witnesses to give evidence and what to expect. Provides a secure place for witnesses to wait and emotional support.</p> <p>Going to court - a step by step guide to being a witness: www.youtube.com/watch?v=aUOc0Sa1WM M</p>	<p>Swanswell Alcohol and Drugs recovery service</p> <p>Tel: 0300 303 8200</p> <p>Referral: worcsref@swanswell.org</p> <p>Swanswell, based across Worcestershire, provide community based alcohol, drugs and support services for both adults, young people and families</p>
<p>RSPCA Pet Retreat</p> <p>Tel: 0300 123 8278</p> <p>Email: petretreat@rspca.org.uk</p> <p>Website: www.rspca-petretreat.com</p> <p>RSPCA PetRetreat is a vital and unique service that helps women, men and children fleeing domestic abuse, by providing temporary foster care for pets so their owners can leave their abuser and find a safe home. Family pets are often used as a tool to manipulate and control victims of domestic abuse and one of the reasons why some individuals do not leave their abusive partners and retreat to the safety of a refuge is due to the fear of leaving their family pets behind.</p>	<p>Paws Protect - Cat Fostering Service</p> <p>Web: www.cats.org.uk/what-we-do/paws-protect</p> <p>Paws Protect is a Cats Protection's pet fostering service for families fleeing domestic abuse. Through a network of cat fosterers, the service provides a retreat for pets of those going into a refuge until the owner has a safe place to live, when they can be reunited</p>
<p>relate Worcestershire - The Relationship People</p> <p>Email: reception@relate-worcestershire.org</p> <p>Web: www.relate.org.uk/worcestershire</p> <p>Client Line: 01905 28051</p> <p>Provision of relationship counselling across the county of Worcestershire and in Hereford.</p> <p>Delivering:</p> <ul style="list-style-type: none"> • Couple Counselling • Individual Counselling • Children and Young People's Counselling • Family Counselling • Psycho Sexual Therapy and Sex Addiction Therapy 	<p>National Centre for Domestic Violence</p> <p>(NCDV) Freephone: 0800 970 2070</p> <p>Website: www.ncdv.org.uk</p> <p>Provides a free, fast emergency injunction service to survivors of domestic violence regardless of their financial circumstances, race, gender or sexual orientation.</p>

<p>National Stalking Helpline</p> <p>Tel: 0808 802 0300 Website: www.stalkinghelpline.org</p> <p>The Helpline provides guidance and information to anybody who is currently or has previously been affected by harassment or stalking. The Helpline can provide guidance on:</p> <ul style="list-style-type: none"> The law in relation to stalking and harassment in the United Kingdom Reporting stalking or harassment Effective gathering of evidence Ensuring your personal safety and that of your friends and family Practical steps to reduce the risk 	<p>Childline</p> <p>Freephone: 0800 555 111 Website: www.childline.org.uk</p> <p>ChildLine is the UK's free, confidential helpline dedicated to children and young people. Whenever children need us, ChildLine will be there for them - 24 hours a day, 7 days a week, 365 days per year</p>
<p>National LGBT Domestic Abuse helpline</p> <p>Tel: 0300 999 5428 Email: help@galop.org.uk</p> <p>Support for lesbian, gay, bisexual and transgender people experiencing domestic abuse</p>	<p>Polish Domestic Violence Helpline</p> <p>Tel: 0800 061 4004 Email: info@polishdvhelpline.org Web: www.polishdvhelpline.org</p> <p>Free helpline for Polish people who live in the UK and experience domestic abuse</p>
<p>Karma Nirvana</p> <p>Tel: 0800 5999 247 Website: www.karmanirvana.org.uk</p> <p>Providing support and advice around Forced Marriage and Honour Based Violence, including Female Genital Mutilation (FGM)</p> <p>Karma Nirvana believes that cultural acceptance does not mean accepting the unacceptable and acknowledges that often there remains a lack of professional confidence. Our work equips professionals so that they do not fear offending communities when tackling forced marriages and honour related abuse as we deal with these abuses within a Child and Public Protection framework. One of our key principles is that we never talk to or engage with your family. Our commitment and loyalty is to you and as we understand the fears when family members become involved.</p>	<p>Men's Advice Line</p> <p>Tel: 0808 801 0327 Website: www.mensadvice.org.uk</p> <p>Confidential helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members). They help by: giving you time to tell your story; offering emotional support; providing practical advice; signposting you to other services for specialist help</p>

<p>Muslim Women’s Network</p> <p>Tel: 0800 999 5786 (10am - 4pm, Mon – Fri)</p> <p>Email: info@mwnhelpline.co.uk</p> <p>Web: www.mwnhelpline.co.uk</p> <p>Text: 07415 206 936</p> <p>Cultural Barriers</p> <p>Asian / Muslim women face additional cultural barriers that prevent them from seeking help such as fear of dishonouring family, shame, stigma, taboo and being rejected by the community. Also women in these communities are expected to suffer in silence</p>	<p>West Mercia Women’s Aid</p> <p>The GREAT Project Good Relationships are Equal And Trusting is a healthy relationship programme for 10-11 year olds in schools</p> <p>Email: sian@westmerciawomensaid.org.uk</p> <p>Helping Hands 6-12yrs Targeted group work with young people experiencing domestic abuse around protective factors</p> <p>Email: sian@westmerciawomensaid.org.uk</p> <p>CRUSH 13-19 years Group work in schools. Anyone at risk of domestic abuse, anyone exhibiting abusive behaviours or who has witnessed DA.</p> <p>Email: sian@westmerciawomensaid.org.uk Awareness training around the impact of domestic abuse on children for professionals</p>
<p>Black and Minority Ethnic (BME) Victims of Domestic Abuse Project</p> <p>Coordinated by public health and delivered by West Mercia Womens Aid and Rooftop Housing Group. Aims to increase awareness of domestic abuse and engagement with support among BME communities.</p> <p>Project contact laura.rainsford@wmwa.org.uk Referral to support via WMWA Helpline: 0800 980 3331</p>	<p>A Call to Men UK</p> <p>Email: info@acalltomenuk.org.uk</p> <p>Web: www.acalltomenuk.org.uk</p> <p>Respect 100% Healthy Relationship Programme for Boys 11+, Respect 100% Healthy Relationships Programme for young people (Girls & Boys) 11+</p> <p>The mixed programme is delivered by Call to Men UK with Support Works All programmes are aimed at schools, colleges and professionals working with Young People</p>
<p>Wyre Forest & Hagley Project (WHP)</p> <p>Email: whp@continu.org.uk</p> <p>Respectful relationships programme 5-11 yrs</p> <p>A 1:1 programme for children and their parents/carers who have experienced or witnessed domestic abuse.</p>	<p>Family Nurse Partnership</p> <p>Email: worcestershire.fnp@nhs.net</p> <p>Tel: 01905 798489</p> <p>It provides therapeutic support and parenting education through structured home visiting to vulnerable first time teenage parents. The service is prioritised to first time parents under 25 who have identified needs:</p>

<p>Sex Offender Disclosure Scheme (Sarah’s Law)</p> <p>The scheme allows members of the public - parents, carers, guardians or interested third parties - to ask the police to tell them about a person’s record of child sex offences if they are concerned about that person’s access to a child.</p> <p>Find out more at: http://bit.ly/2EnlSTa</p>	<p>Warwickshire & West Mercia Community Rehabilitation Company (CRC)</p> <p>Deliver a Court mandated Perpetrator Programme called “Building Better Relationships” (BBR)</p> <p>An Accredited group and 1:1 programme for male offenders (24 weeks group sessions, 6 1:1 sessions)</p>
<p>Worcestershire Healthy Minds</p> <p>www.hacw.nhs.uk/our-services/healthy-minds/</p> <p>Supports people, aged 16 and over, who are experiencing problems such as stress, anxiety, low mood and depression. We help people improve their mental wellbeing through a range of interventions such as short courses, online therapies, and guided self- help</p> <p>Tel: 01905 766124</p>	<p>Young Minds</p> <p>www.youngminds.org.uk</p> <p>Parents Helpline 0808 802 5544</p> <p>Our Parents Helpline is available to offer advice to anyone worried about a child or young person under 25.</p>
<p>Silver Line</p> <p>Tel: 0800 470 8090</p> <p>A free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year</p>	<p>MIND – For better mental health</p> <p>Tel: 0300 123 3393</p> <p>Text: 86463</p> <p>For local centres of support visit:</p> <p>www.mind.org.uk/about-us/local-minds</p>
<p>Hereford and Worcester Fire and Rescue Service</p> <p>Tel: 0800 032 1155</p> <p>If you would like to discuss any concerns around fire safety please contact us for advice.</p> <p>Home Fire Safety Check:</p> <p>A Home Fire Safety Check is a visit to a person’s home where we will offer fire safety advice to keep the individual/ family safe. We can install smoke alarms, protective letter boxes where needed, and will discuss an escape plan specific to the home and circumstances. We are committed to safeguarding victims of abuse.</p>	<p>Worcestershire Samaritans</p> <p>Web: www.samaritans.org/branches/worcester-samaritans</p> <p>Tel: 01905 21121</p> <p>Worcester Samaritans offer time and space, in complete confidence, for people to express their feelings, helping them to talk through their options and find a way to face the future.</p>

<p>Hollie Guard APP</p> <p>Web: http://hollieguard.com</p> <p>A free app for smartphones has been designed to protect both men and women from possible danger.</p> <p>Hollie Guard turns your smartphone into an advanced personal safety device at the touch of a button. If in danger simply shake your phone to generate an alert, your location, audio and video evidence of the incident will automatically be sent to your emergency contact via text and email. Shake it again and it sends out a high pitched alarm and the flash starts to strobe, in order to attract maximum attention</p>	<p>Bright Sky App</p> <p>Web: www.hestia.org/brightsky</p> <p>Bright Sky is a free app providing support and information for anyone who may be in an abusive relationship, or those who are concerned about someone they know.</p> <p>You can download Bright Sky for free on both iOS and Android devices on the App Store and Google Play Store</p>
<p>Domestic Violence Perpetrator Programme (DVPP) – Worcester</p> <p>Web: www.richmondfellowship.org.uk</p> <p>This programme is delivered by The Richmond Fellowship with referrals from CAFCASS. In addition to the DVPP for male perpetrators there is an Integrated Support Service (ISS) for female victims.</p> <p>The two programmes run alongside each other. The DVPP is a 30 week programme. There are 3 means of entry.</p> <ol style="list-style-type: none"> 1. Through a live CAFCASS supported case. 2. Perpetrator self-referring 3. Perpetrator referred and paid for by referring agency i.e. Children’s Services 	<p>Drive</p> <p>A pilot scheme delivered to perpetrators of domestic abuse.</p>
<p>National Domestic Violence Helpline – 0808 2000 247. This helpline is run in partnership by Refuge and Women’s Aid and is available 24 hours a day, 365 days a year</p> <p>http://www.nationaldomesticviolencehelpline.org.uk/</p>	<p>Refuge, the national charity for women and children experiencing domestic violence http://www.refuge.org.uk/</p>
<p>Safe Lives which provides help and advice to organisations and professionals working with domestic abuse victims http://www.safelives.org.uk/</p>	<p>Female victims and legal advice – http://rightsofwomen.org.uk/</p>