

Other useful numbers:

**Homeless Pathway Liaison Officer
(Worcestershire):**

01905 733505

Turn2us :

<https://www.turn2us.org.uk/Benefit-guides/Going-into-Hospital-and-benefits/Claiming-benefits-when-you-go-into-hospital>



If you have been discharged from hospital and are homeless or threatened with homelessness get in touch with us:-

Housing Needs Team
Wyre Forest District Council
Customer Service Centre
Vicar Street
Kidderminster

Tel: 01562 732928

Email: housingservices@wyreforestdc.gov.uk



Wyre Forest
District Council



**Homeless on
discharge from
hospital?**

Are you going to be homeless or potentially homeless when you are discharged from hospital?

Is your home unsuitable for you to return to?

If so you need to tell the nursing staff about your situation as soon as possible, they will let the Homeless Pathway Liaison Officer know who will assess your situation and work with you to find a solution.

Key Advice

Get help now by:

- Telling the Hospital you may be homeless or potentially homeless on discharge and the reasons why.
- Contacting the Housing Needs Team if you think you might be homeless or potentially homeless.

If you are about to be discharged from hospital and have nowhere to stay we will work with the Hospital to assess your accommodation and support needs and work with you to identify appropriate accommodation.

It is important that as soon as you are aware that you might not have anywhere to go on discharge, you advise the Hospital who will be able to notify the Hospital Discharge Officer or our Housing Needs Team. We will then work in partnership with the Hospital to find you somewhere to stay.

You may wish to tell us directly and you can do this by contacting the Housing Needs Team.

To help support your case you will need to provide us with supporting evidence, including any evidence of any medical or support needs you might have and any current support you might be receiving from another organisation. The Hospital should be able help you with this.

If you are at immediate risk of homelessness?

If you don't have anywhere to return to on discharge, The Housing Needs Team will help to identify appropriate accommodations options for you, this could be independent, older persons or supported housing.

We may be able to provide you with emergency accommodation whilst we look for somewhere for you to stay but this will depend on whether we have reason to believe you are vulnerable. Alternatively we can speak to your family to see if they can accommodate you whilst we look for somewhere for you to stay.

If you need to move in the longer term?

If you have somewhere to stay in the short term but cannot stay longer term, the Housing Needs Team will assess your circumstances and do whatever we can to help you search for alternative housing. We may be able to help you with a rent bond if private housing is suitable or can register you for social housing if this is an appropriate option.

If you need help to remain living in your current home?

If you have a home to return to but for example, your medical condition means it is now unsuitable. The Housing Needs Team can put you in contact with our Private Sector Housing Team who are responsible for adaptations or Disabled Facilities Grant's. If you rent through a social landlord, they may also be able to help with adaptations.

What about my income?

Being in Hospital may sometimes have an effect on your benefits or income. If for example you were working before you became ill, you may be entitled to statutory sick pay. Equally if you are claiming housing benefit, this may continue to be paid even though you are in Hospital. If you are worried about this, then contact the Housing Benefits Team on 01562 732928. The Housing Needs Team will also be able to assist you with this.

Support

The Housing Needs Team will work closely with you to identify your support needs and will continuously review the advice and advocacy services available to you, and develop outreach support services according to your needs.