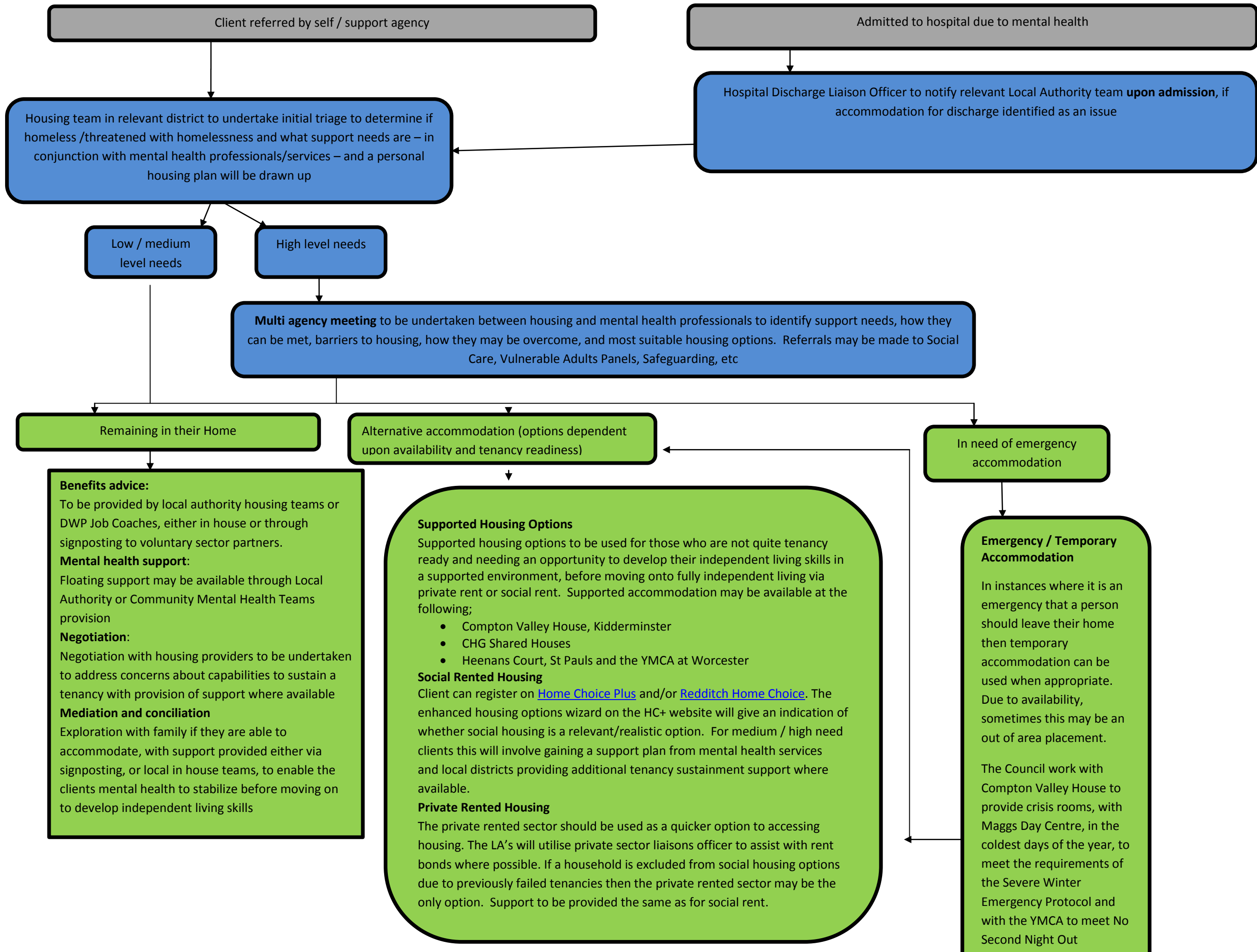


Housing Pathway – Mental Health



Client referred by self / support agency

Admitted to hospital due to mental health

Housing team in relevant district to undertake initial triage to determine if homeless /threatened with homelessness and what support needs are – in conjunction with mental health professionals/services – and a personal housing plan will be drawn up

Hospital Discharge Liaison Officer to notify relevant Local Authority team **upon admission**, if accommodation for discharge identified as an issue

Low / medium level needs

High level needs

Multi agency meeting to be undertaken between housing and mental health professionals to identify support needs, how they can be met, barriers to housing, how they may be overcome, and most suitable housing options. Referrals may be made to Social Care, Vulnerable Adults Panels, Safeguarding, etc

Remaining in their Home

Alternative accommodation (options dependent upon availability and tenancy readiness)

In need of emergency accommodation

Benefits advice:
To be provided by local authority housing teams or DWP Job Coaches, either in house or through signposting to voluntary sector partners.

Mental health support:
Floating support may be available through Local Authority or Community Mental Health Teams provision

Negotiation:
Negotiation with housing providers to be undertaken to address concerns about capabilities to sustain a tenancy with provision of support where available

Mediation and conciliation
Exploration with family if they are able to accommodate, with support provided either via signposting, or local in house teams, to enable the clients mental health to stabilize before moving on to develop independent living skills

Supported Housing Options
Supported housing options to be used for those who are not quite tenancy ready and needing an opportunity to develop their independent living skills in a supported environment, before moving onto fully independent living via private rent or social rent. Supported accommodation may be available at the following;

- Compton Valley House, Kidderminster
- CHG Shared Houses
- Heenans Court, St Pauls and the YMCA at Worcester

Social Rented Housing
Client can register on [Home Choice Plus](#) and/or [Redditch Home Choice](#). The enhanced housing options wizard on the HC+ website will give an indication of whether social housing is a relevant/realistic option. For medium / high need clients this will involve gaining a support plan from mental health services and local districts providing additional tenancy sustainment support where available.

Private Rented Housing
The private rented sector should be used as a quicker option to accessing housing. The LA's will utilise private sector liaisons officer to assist with rent bonds where possible. If a household is excluded from social housing options due to previously failed tenancies then the private rented sector may be the only option. Support to be provided the same as for social rent.

Emergency / Temporary Accommodation

In instances where it is an emergency that a person should leave their home then temporary accommodation can be used when appropriate. Due to availability, sometimes this may be an out of area placement.

The Council work with Compton Valley House to provide crisis rooms, with Maggs Day Centre, in the coldest days of the year, to meet the requirements of the Severe Winter Emergency Protocol and with the YMCA to meet No Second Night Out

Local Authority Housing Options Teams – housing advice and assistance

Wychavon District Council
www.wychavon.gov.uk

Redditch Borough Council
www.redditchbc.gov.uk

Malvern Hills District Council
www.malvern hills.gov.uk

Worcester City Council
www.worcester.gov.uk

Bromsgrove District Council
www.bromsgrove.gov.uk

Wyre Forest District Council
www.wyreforestdc.gov.uk

Citizens Advice Bureaux is an independent organisation offering free advice and assistance in many arrears including housing and homelessness.

Website: www.citizensadvice.org.uk

Shelter is a national charity that provides specific advice on housing and homelessness.

Tel: 0808 800 444

Website: www.shelter.org.uk

Mental Health services ;
Healthy Minds - **Wellbeing Hub on 01905 766124**

Website: www.hacw.nhs.uk/our-services/healthy-minds

Rethink Mental Illness

Tel: 0300 5000 927

Website: www.rethink.org

MIND

Tel: 0300 123 3393 or text 86463

Website: www.mind.org.uk

Anxiety UK

Tel: 08444 775 774

Website: www.anxietyuk.org.uk

CAMHS Single Point of Access

www.hacw.nhs.uk/camhs Tel: 01905 768 300

If out of hours follow Worcestershire's Children and Young People's Urgent Mental Health Care Pathway:
worcestershirecs.proceduresonline.com/pdfs/mental_heath_pathway.pdf