

Housing Pathway – Domestic Abuse

Anyone experiencing domestic abuse can approach Housing Advice Teams for assistance.

A full assessment of housing and support needs would be completed and a personal housing plan created giving the customer advice on finding alternative accommodation or remaining in their home with appropriate safety measures. Housing Advice Teams work in partnership with Domestic Abuse support agencies to prevent and relieve homelessness.

Local Authority
Housing Advice Team

Customer Self-Referral/Agency Referral

Housing Advice Teams will make referrals to support agency and/or MARAC in line with the [Professionals Information Pack](#) (in particular page 24 detailing support in relation to risk and need) and where appropriate will look at the following

Remaining in their
Home

Alternative
Accommodation

Emergency
Homeless

Legal advice

Can be provided regarding Non-Molestation Orders and Occupation Orders.

Sanctuary Schemes/enhanced security measures; A sanctuary scheme or extra security measures can be considered to make a property safe for the person. This may be provided via the police, community safety teams, the council or landlords.

Social rented housing

Client can register on [Home Choice Plus](#) and/or [Redditch Home Choice](#). The enhanced housing options wizard on the HC+ website will give an indication of whether social housing is a relevant/realistic option.

Private rented housing

The private rented sector is often a quicker option to accessing housing. LA's should utilise private sector housing schemes to assist with rent bonds where possible – including those with voluntary sector partners e.g. WHABAC.

Supported housing options

Where required / available the use of refuges should be sourced to ensure the safety of the household.

Emergency temporary accommodation

In instances where it is an emergency that a person should leave their home then temporary accommodation can be used when appropriate.

For details of financial help available to victims of domestic abuse – see [DWP guide](#).

Local Authority Housing Options Teams – housing advice and assistance

Wychavon District Council

www.wychavon.gov.uk

Malvern Hills District Council

www.malvern hills.gov.uk

Bromsgrove District Council

www.bromsgrove.gov.uk

Redditch Borough Council

www.redditchbc.gov.uk

Worcester City Council

www.worcester.gov.uk

Wyre Forest District Council

www.wyreforestdc.gov.uk

Local support services

<p>Domestic Abuse Helpline - 08009803331 The single point of access to services - refuge / safe houses, support, recovery and educational programmes, Independent Domestic Abuse Advisors (IDVA's) and peer support.</p>	<p>West Mercia Women's Aid, Worcestershire Telephone: 0800 9803331 Email: helpline@westmerciawomensaid.org groups@westmerciawomensaid.org Website: www.westmerciawomensaid.org Provides listening support, refuge accommodation, support services and group programmes.</p>	<p>The Glade, A4103 Bransford, Worcestershire, WR6 5JD Telephone: 0808 178 2058 Website: www.theglade.org.uk The Glade in West Mercia offers a free and confidential service to men, women and children who have been victims of rape or sexual assault. The services that The Glade offers can be accessed via a Police or Self Referral. Where appropriate clients will be offered a forensic medical examination to gather evidence, advice about pregnancy and sexual health, medication where appropriate, referrals for ongoing and long term support and/or to the client's GP and counselling. The Glade offers a safe and welcoming environment to victims of sexual violence.</p>
<p>Victim Support, Worcestershire Telephone - South Worcestershire: 01905 726885 North Worcestershire: 01527 66462 Victim Care Team: 0300 3031977 Provide practical and emotional support to all victims of crime, their families or anyone else affected by the crime.</p>	<p>West Mercia Rape & Sexual Abuse Support Centre, Worcestershire Telephone - For ISVA support and general enquiries: 01905 611655 Helpline - For telephone support and counselling referrals: 01905 724514 Email - Counselling enquiries: counselling@wrsasc.org.uk ISVA enquiries: isva@wmrsasc.org.uk General enquiries: office@wmrsasc.org.uk Website: www.wmrsasc.org.uk or www.wrsasc.org.uk WRSASC is a free, confidential and non-judgemental service for men, women and children (aged 11 years or over) who have experienced rape, sexual assault, incest, sexual abuse, sexual harassment or any form of sexual attack, whether physical, verbal or emotional. Our services include telephone support for survivors and their family or friends via our telephone helpline and face to face counselling support for women aged 16 years and over. We have an Independent Sexual Advisory Service which provides practical and emotional support to men, women and children aged 11 years and over.</p>	

National support services

Rights of Women

Offers confidential legal advice on domestic and sexual violence

Advice line: 020 7251 6577 (Monday, Tuesday, Wednesday and Thursday 7pm-9pm; Friday 12 noon-2pm)

Men's Advice Line

The Men's Advice Line is a confidential helpline for all men experiencing domestic violence.

Telephone: 0808 801 0327
(The helpline is open Monday to Friday, 10am to 1pm and 2pm to 5pm)

Email: info@mensadviceline.org.uk
Website: www.mensadviceline.org.uk

Women's Aid

Provide support services for those suffering Domestic Abuse.

Telephone: 0808 200 0247 (24 hours)

Email: helpline@womensaid.org.uk
Website: www.womensaid.org.uk

Rape Crisis

National organisation offering support and counselling for those affected by rape and sexual offences

Telephone: 0808 802 9999 (12-2:30 and 7-9:30)

Website: rapecrisis.org.uk

National Domestic Violence helpline

The National Domestic Violence Helpline is a freephone 24 hour helpline which provides advice and support to women and can refer them to emergency accommodation.

Telephone: 0808 200 0247 (24 hours)

Email: helpline@womensaid.org.uk (you will receive a response within 3 working days)

Website: www.nationaldomesticviolencehelpline.org.uk

Honour Network Helpline

Helpline for victims and survivors of forced marriage and honour-based abuse.

Helpline: 0800 599 9247 (Monday to Friday from 9.30am to 5pm)

Website: www.karmanirvana.org.uk