

# Housing Advice on Hand

## Do you know someone who needs housing advice?



Contact the local council Housing Options Service.

Each council in Worcestershire offers a **housing options service** which provides specialist housing advice. The service is **accessible to anyone requiring housing advice, experiencing homelessness or threatened with homelessness**, including private rented tenants, housing association tenants, first time buyers, council tenants and owner occupiers.

The range of housing options available will depend upon the situation. The housing options service will be able to provide individually tailored advice.



**Housing advice should be sought at the earliest opportunity to prevent homelessness.**



Find out where there is a local connection, e.g live in the area, work in the area or have immediate family in the area and then contact the appropriate team.



If you are unsure about local connection, contact the team you think is the most appropriate from the list overleaf.



# Where to find more information?

## Bromsgrove

[www.bromsgrovehomeoptions.org.uk](http://www.bromsgrovehomeoptions.org.uk)

Bromsgrove District Housing Trust, Buntsford Court, Buntsford Gate,  
Stoke Heath, Bromsgrove, Worcs, B60 3DJ

Freephone: 0800 0850160 Telephone: 01527 557557

Emergency homeless out of hours: 0800 030 4254

Email: [info@bdht.co.uk](mailto:info@bdht.co.uk)

## Malvern

[www.malvernhillsgov.gov.uk/homelessness](http://www.malvernhillsgov.gov.uk/homelessness)

Joint Housing Service, Civic Centre, Queen  
Elizabeth Drive, Pershore, Worcs, WR10 1PT

Telephone: 01386 565020

Fax: 01386 561092

Emergency homeless out of hours:  
01562 733175

Email: [housing.needs@wychavon.gov.uk](mailto:housing.needs@wychavon.gov.uk)

## Redditch

[www.redditchbc.gov.uk/housing](http://www.redditchbc.gov.uk/housing)

Housing Options Team, Town Hall, Walter  
Stranz Square, Redditch, Worcs, B98 8AH

Telephone: 01527 534069

Fax: 01527 65216

Emergency out of hours: 01527 67666

Email: [contact.centre@redditchbc.gov.uk](mailto:contact.centre@redditchbc.gov.uk)

## Worcester

[www.worcester.gov.uk/](http://www.worcester.gov.uk/)

homeless-or-at-risk-of-homelessness

Postal address: Housing Advice Team,  
The Guildhall, High Street, Worcester,  
Worcs, WR1 2EY

Visit in person: Worcestershire Hub Customer  
Service Centre, The Hive, Sawmill Walk,  
The Butts, Worcester, Worcs, WR1 3PB

Telephone: 01905 722589

Emergency homeless out of hours:  
01562 733178

Email: [housing@worcester.gov.uk](mailto:housing@worcester.gov.uk)

## Worcester continued

Homeless Self Assessment Form

[www.worcester.gov.uk/  
homeless-assessment-application](http://www.worcester.gov.uk/homeless-assessment-application)

## Wychavon

[www.wychavon.gov.uk/housing/  
homelessness](http://www.wychavon.gov.uk/housing/homelessness)

Joint Housing Service, Civic Centre, Queen  
Elizabeth Drive, Pershore, Worcs, WR10 1PT

Telephone: 01386 565020

Fax: 01386 561092

Emergency out of hours:  
01562 733175

Email: [housing.needs@wychavon.gov.uk](mailto:housing.needs@wychavon.gov.uk)

## Wyre Forest

[www.wyreforestdc.gov.uk/housing](http://www.wyreforestdc.gov.uk/housing)

Wyre Forest Customer Service Centre,  
Kidderminster Town Hall, Vicar Street,  
Kidderminster, Worcs, DY10 1DB

Telephone: 01562 732928

Wyre Forest Community Housing  
Housing Needs, Community House,  
Kidderminster, DY11 7QE

Telephone: 0800 1695454 or 0300 003299

Fax: 01562 733005

Out of hours contact: 01562 850053

Email: [allocations@communityhg.com](mailto:allocations@communityhg.com)

[www.communityhg.com](http://www.communityhg.com)