#### **Contact us**

Housing Advice Team
Wyre Forest District Council
The Hub
Green Street
Kidderminster
DY10 1HA

Tel: 01562 732928 (Mon-Fri 9am-5pm)

Out of Hours: 01562 850053

**Email:** 

housingadviceteam@wyreforestdc.gov.uk

www.wyreforestdc.gov.uk



#### **Useful links**

**The Community Housing Group** 0300 003 5454

National Domestic Violence helpline 0808 200 0247 www.nationaldomesticviolencehelpline.org. uk

West Mercia Rape and Sexual Abuse Support centre 01905 611655 www.wmrsasc.org.uk or www.wrsasc.org.uk

**Honour Network helpline** 0800 599 9247

**Domestic Abuse Helpline** 0800 980 3331

West Mercia Women's Aid, Worcestershire 0800 9803331

The Glade 0800 970 0377 www.theglade.org.uk

**Victim Support** 0808 168 9111

Rape crisis 0808 802 9999 rapecrisis.org.uk

Men's advice line 0808 801 0327 www.mensadviceline.org.uk

**Rights of women** 020 7251 6577

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# Housing advice for people experiencing domestic abuse

If you are homeless or threatened with homelessness due to domestic abuse we can help...

## Get help now

Domestic abuse includes any incident of threatening behaviour, violence or abuse. The abuse can be psychological, physical, social, financial or emotional.

Domestic abuse can happen between two people who are or were intimate partners, family members, regardless of their gender or sexuality. If you are in fear of a partner, ex-partner or family member, you might be experiencing domestic abuse.

If you are experiencing domestic abuse and are homeless or worried you might be made homeless we can help.

We can also help you move if you need help or may be able to make your home more secure if you want to stay where you are.

We will work with you and other organisations to check your housing and support needs and work out the best options for you.

Get in touch with us as soon as possible as it will be easier for us to help you.

You can also contact a domestic abuse helpline. These services can offer you a wide range of advice including advocacy, support, emergency accommodation, safety measures in the home and more.

West Mercia Womens Aid (Worcestershire) - 0800 9803331

Men's Advice Line (National) - 0808 8010327.

## In an emergency or if your safety (or your children's safety) is at risk call the police on 999.

If you need to leave your home immediately try to go to a safe secure place such as family or friends while you decide what to do next.

If you do not have anywhere to stay contact us. We may be able to help you find somewhere to stay for a short while and will look at your needs for the longer term.

You will be asked for various information to help us properly assess your needs. If you have any supporting evidence this can help too. If you do leave your home try to bring some essentials with you such as a change of clothes, toiletries, medication, proof of ID, bank or credit card and mobile phone.

We understand this may not always be possible, always put your safety first.

### Do you need to move soon or want to stay where you are?

We can help you look at options for moving including:

Buying a house Private renting Social or supported housing

You may be eligible for a 'sanctuary scheme' which means doing some work to your current home to make it more secure.

You may also be able to get support from other organisations and legal advice as well as some help with your living and housing costs.

#### Help for children and young people

If you or someone in your family is being hurt in the home please start by telling someone about it. You can tell a teacher, a neighbour, a friend or friend's parent.

You can also call Childline on 0800 1111

