

Frequently asked questions

What is 'medical hygiene' waste? Medical hygiene waste is produced by a non-infectious person and includes:

- Human waste (faeces), incontinence pads, catheter & stoma bags, nappies, sanitary waste, nasal secretions, sputum, urine, vomit & soiled human bedding from a non-infectious source.
- Medical items of disposable equipment such as gowns, plaster casts etc.

What can't go in the bin? Clinical, medicinal, hazardous or infectious wastes or sharp items such as needles cannot be put in the medical hygiene waste bin. Contact the Primary Care Trust or your GP to arrange safe disposal of this type of waste. **Please note:** liquid hygiene waste cannot be sent for disposal to landfill but should be disposed of through the normal sewage system.

When will the bin be collected? The medical hygiene waste bin is collected fortnightly alongside your normal rubbish bin for disposal in landfill.

What can be done to prevent bin odour? It is recommended that all medical hygiene waste products are double-bagged and tied before placing in the bin.

How do I apply for the service? You can obtain a form from the Customer Service Centres or by calling 01562 732928. You will be asked to sign to confirm your need for medical hygiene waste removal. A bin will be issued to your property which should only be used for medical hygiene waste and not for normal household waste.

What about packaging? Cardboard and rigid plastic packaging can be recycled through your green wheelie bin.

If you have any queries about medical hygiene waste collections please call our Customer Service Centre on 01562 732928.