

UPDATED
FOR 2011

TOO MUCH GARDEN WASTE ? WE CAN COLLECT IT*

*from just £31 a year, subject to availability



Wyre Forest
District Council



HAVE YOU GOT TOO MUCH GARDEN WASTE TO COMPOST ?

Then join the hundreds of people across Wyre Forest that are already enjoying the benefits of Wyre Forest District Council's environmentally friendly **GARDEN WASTE COLLECTION SERVICE**.

Starting in March and running for 9 months the service costs £31 per year, plus a one-off fee of £20.50 (payable by Direct Debit only), for a brown wheeled bin.

Your collected garden waste is taken for composting and turned into soil conditioner - it's important not to send it to landfill as this produces methane, (a greenhouse gas responsible for global warming).

This value-for-money service helps you to keep your garden tidy and do your bit for the environment.

LIKE TO SIGN UP ?

ALL PROPERTIES that currently receive a rubbish/recycling wheeled bin collection are eligible for the **GARDEN WASTE COLLECTION SERVICE**. If you would like to discuss access requirements please call: Customer Services on 01562 732928

MORE INFORMATION about the service is available on our website **visit:** www.wyreforestdc.gov.uk/gardenwaste

IF YOU'D LIKE TO JOIN the service, please complete the application form opposite and Direct Debit mandate on the back of the form and return to us.

YOUR BIN will be delivered within 15 working days along with an information pack on how to use the service plus a collection calendar.

PLEASE NOTE: Payment is by Direct Debit only. If cancelled, collections will stop after the collection preceding your annual renewal date. There are no refunds for collections cancelled mid-year.

WE'LL BE ABLE TO COLLECT:

Grass cuttings, hedge & shrub clippings, leaves, twigs & bark, small plants & weeds, cut flowers, windfall fruit

WE WON'T BE ABLE TO COLLECT:

Kitchen waste (veg peelings, tea bags, eggshells), animal waste, plastic bags, pots or trays, brick, rubble, soil & stones, tree stumps, large branches (over 10cm or 4" in diameter)



GARDEN WASTE COLLECTION SERVICE APPLICATION FORM

The service costs £31 a year per bin for collection, plus a one-off fee (payable in your first year of service) of £20.50 per bin.

Please state the number of bins required: _____

BLOCK CAPITALS

Name: _____

Address: _____

_____ Postcode: _____

Daytime telephone/mobile number: _____

Please enter your Email address below to receive:

Your FREE online residents magazine WyredIn please tick

Information on Council services please tick

Email address: _____

PLEASE RETURN THE COMPLETED APPLICATION FORM AND SIGNED DIRECT DEBIT FORM TO:
GARDEN WASTE COLLECTION SERVICE, WYRE FOREST DISTRICT COUNCIL,
FREEPOST MID 22328, GREEN STREET, KIDDERMINSTER,
WORCESTERSHIRE DY10 1ZW.

ALTERNATIVELY, DROP INTO YOUR LOCAL WORCESTERSHIRE HUB

PAYING BY DIRECT DEBIT is a simple way to pay without the hassle of writing cheques, carrying cash or waiting in queues. It allows a continuous subscription to the service without having to remember to renew your agreement or the inconvenience of having the service cancelled when renewal is forgotten.

TO PAY BY DIRECT DEBIT just complete the instruction overleaf and send it (or hand it) to the Council. It requires just your name and some details about your bank account which can be found on any of your banking letters or cheque book. A signature is also required for payment to be accepted.

YOUR FIRST PAYMENT will be collected on the first available date after we receive your application, (normally within 15 working days).

AN ANNUAL PAYMENT will be taken during the month of your Garden Waste Collection Service renewal on or after the 1st of the month.

YOU WILL BE NOTIFIED of amounts due at least 10 working days in advance of payment so that you can check the details.

YOU MAY CANCEL the instruction at any time by notifying your bank or building society and advising the Council.



Wyre Forest
District Council



INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

PLEASE FILL IN THIS FORM USING A BALL POINT PEN AND BLOCK CAPITALS, THEN SEND IT TO:

**GARDEN WASTE COLLECTION SERVICE,
WYRE FOREST DISTRICT COUNCIL, FREEPOST MID 22328,
GREEN STREET, KIDDERMINSTER, WORCS. DY10 1ZW**

Service user number:

2 5 0 3 7 7

Name(s) of account holder as it appears on the account:

Bank or building society account number:

Branch sort code:

Name and full address of your bank or building society:

Instructions to your bank or building society:

Please pay Wyre Forest District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit guarantee. I/We understand that this instruction may remain with Wyre Forest District Council and, if so details will be passed electronically to my/our bank or building society

Signature(s):

Date:

FOR WYRE FOREST DISTRICT COUNCIL OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society

An annual payment will be taken during the month of your Garden Waste Collection Service renewal on or after the 1st of the month

FOR OFFICE USE ONLY Reference:

Banks and building societies may not accept Direct Debit instructions for some types of account

THIS GUARANTEE SHOULD BE DETACHED AND RETAINED BY THE PAYER

THE DIRECT DEBIT GUARANTEE



- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Wyre Forest District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Wyre Forest District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Wyre Forest District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - if you receive a refund you are not entitled to, you must pay it back when Wyre Forest District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.